

GLOBAL RESIDENT FZCO, registered in International Free Zone Authority (IFZA), licensed by Dubai Integrated Economic Zones Authority (DIEZA), License No: 15768 dated 12.04.2022, having its registered address at IFZA Business Park, DDP, Premises Number 15768-001, Makani Number A1-3641379065, represented by its Director Sofia Defossez-Aksiutina, acting on the basis of its Articles of Association (hereinafter referred to as the “Service Provider”) and _____, represented by _____, acting on the basis of _____ (hereinafter referred to as the “Client”), collectively referred to as the “Parties”, have entered into this Agreement as follows:

1. SUBJECT OF THE AGREEMENT

1.1. Under this Agreement, the Client assigns, and the Service Provider undertakes, on behalf of and at the expense of the Client, to arrange the submission of documents to the relevant consulate or authorized visa center for the purpose of obtaining travel documents (entry/exit visas).

1.2. The Service Provider shall provide visa support services on behalf of the Client based on the documents and information provided by the Client, including but not limited to: preparation of the application package, submission of documents to the consulate, and collection of passports, provided that the applicant is not required to attend a personal interview at the consulate.

1.3. The Client acknowledges and agrees that consular authorities of foreign states reserve the right, at their sole discretion and without explanation, to refuse visa issuance, request the applicant to attend an interview, request additional documents or information, delay document processing, or limit the validity period of the visa. Any refusal of a visa shall not be considered the fault or liability of the Service Provider.

1.4. The Client agrees to pay for the services of the Service Provider in accordance with the terms and conditions set forth in this Agreement.

2. RIGHTS AND OBLIGATIONS OF THE PARTIES

2.1 The Service Provider undertakes to ensure the timely submission of documents to the relevant consulate.

The Service Provider shall also promptly inform the Client of any delays, refusal to issue entry documents, changes in submission requirements, any extraordinary circumstances preventing the provision of certain services.

2.2 The Service Provider shall have the right, if necessary, to engage authorized representatives of the Client and third parties for the performance of its obligations under this Agreement.

2.3 The Service Provider undertakes not to disclose and to maintain the confidentiality of all information and data received from the Client during the performance of this Agreement.

2.4 The Service Provider undertakes to perform its obligations related to the submission and collection of documents within the timeframes agreed upon by the Parties.

2.5 The Service Provider undertakes to provide the Client with information regarding

For the Service Provider

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the readiness of the Client's documents, as well as any other information related to the performance of the Parties' obligations under this Agreement.

2.6 The Client undertakes to provide the Service Provider with accurate and complete documents and information required for the processing of travel documents and shall be present during the submission and collection of documents at the consulate, if required.

2.7 The Client undertakes to make timely and full payment for the services ordered.

3. FEES, TIMELINES AND PAYMENT TERMS

3.1. The fees for the Service Provider's services are published on the website: www.global-resident.com
In case of any changes, the Service Provider shall promptly update the relevant information on the website.

3.2. Payments shall be made in AED / USD / EUR (as agreed between the Parties).

If the service fees are indicated in a foreign currency or equivalent units, payment shall be made at the exchange rate applicable on the date of payment, plus a service charge of 2% per applicant.

3.3. The Service Provider shall issue an invoice specifying the cost of the services.

After receipt of full payment and a complete set of documents from the Client, the Service Provider shall not be entitled to unilaterally change the agreed service fees.

3.4. The Client shall pay for the services within 3 (three) calendar days from the date of receipt of the invoice.

Payment shall be deemed completed upon receipt of funds in the Service Provider's bank account.

3.5. The Service Provider shall have the right to commence the provision of services only after receipt of payment in accordance with Clause 3.4 of this Agreement.

3.6. The processing time for visas may vary due to delays caused by consulates or other competent authorities.

3.7. The visa processing period shall commence from the next business day following the date on which the Service Provider receives the complete set of documents from the Client.

4. LIABILITY OF THE PARTIES

4.1. The Client shall bear full responsibility for any consequences arising from the provision of inaccurate, false, or incomplete information and documents.

4.2. The Client acknowledges and agrees that consular authorities of foreign states have the right, at their sole discretion and without providing any reasons, to: refuse to issue a visa, require the Client to attend an interview, request additional documents or information, issue a visa with a shorter validity period than requested, extend the visa processing time, impose restrictions on the acceptance of documents.

4.3. The Service Provider shall not be held liable for any consequences resulting from the actions of consular authorities specified in Clause 4.2 of this Agreement.

In such cases, no refunds of service fees or compensation for any losses shall be provided.

4.4. In any event, the total liability of the Service Provider for any material, moral, or other damages shall be strictly limited to the amount of fees actually paid by the Client for the services.

4.5. In the event that the Client withdraws from the ordered services after the submission of the document package to the relevant consulate or authorized visa center, the Service Provider's obligations shall be deemed fully performed, and no refund of service fees

shall be made.

4.6. The Service Provider shall not be held liable in cases where it is impossible to provide the requested services due to circumstances beyond its control.

5. FORCE MAJEURE

5.1. Neither Party shall be held liable for partial or total failure to perform its obligations under this Agreement if such failure is caused by force majeure circumstances arising after the execution of this Agreement, including but not limited to events of an extraordinary nature which the Parties could not reasonably foresee or prevent.

5.2. In the event of force majeure circumstances as described in Clause 5.1, each Party shall promptly notify the other Party in writing.

5.3. If such circumstances occur, the performance period shall be extended for a period equal to the duration of such circumstances and their consequences.

6. MISCELLANEOUS

5.2. The law of the Dubai International Financial Center (DIFC) shall apply to this Agreement. Any disputes, controversies, or claims arising out of or in connection with this Agreement shall be resolved in accordance with the laws of DIFC. If the dispute cannot be resolved amicably, it shall be referred to the court of Dubai International Financial Center.

6.2. Proper performance of this Agreement shall be confirmed by the signing of service completion certificates (acceptance acts) prepared by the Service Provider upon completion of each Client order.

6.3. This Agreement shall enter into force upon its execution by both Parties and shall remain valid until the end of the calendar year.

Unless either Party notifies the other Party in writing of its intention to terminate the Agreement at least one (1) month prior to its expiration, the Agreement shall be automatically renewed for successive periods of 12 (twelve) months.

6.4. Documents transmitted by electronic means (including scanned copies and email) shall have full legal force and effect.

6.5. All commercial, financial, and other information exchanged between the Parties in connection with this Agreement shall be treated as confidential.

6.6. This Agreement is executed in two (2) counterparts, each of which shall have equal legal force, one for each Party.

7. DETAILS AND SIGNATURES OF THE PARTIES

Service Provider: GLOBAL RESIDENT FZCO

Registered Address: IFZA Business Park, DDP, Premises Number 15768-001

Makani Number A1-3641379065, Dubai, United Arab Emirates

Email: info@easy-visa.ru

Email: dubai@easy-visa.ru

Bank: Emirates NBD Bank (P.J.S.C.)

Bank Address: Baniyas Road, Deira, P.O. Box 777, Dubai, UAE

Beneficiary Name: GLOBAL RESIDENT FZCO

SWIFT/BIC: EBILAEADXXX

Account (AED): AE150260001015822781501

Local UAE Account: 1015822781501

For the Service Provider

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Account (EUR): AE930260001025822781503
Account (USD): AE230260001025822781502

Client: _____

For the Service Provider:

For the Client:

Director Director

_____/Defossez-Aksiutina S.V./

_____/_____

Stamp

Stamp

For the Service Provider

For the Client

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